



AUTOGRAPH COLLECTION
HOTELS

GUEST SERVICES
DIRECTORY





WELCOME

Dear Guest,

Welcome to The Annapolis Waterfront Hotel. A real jewel among Annapolis hotels, our waterfront retreat is your gateway to historic Annapolis and the Greater Chesapeake Bay, from sailing to strolling the historic streets of downtown.

We take great pride in providing our guests with the utmost in professional and personalized service. This directory is designed to familiarize you with the many services we offer, as well as acquaint you with the area.

If there is anything we can do to make your visit with us more enjoyable, please feel free to ask any of our staff members.

Sincerely,

The Annapolis Waterfront Hotel Team

GUEST SERVICES

ATM

Located on the lobby level in front of Pusser's Caribbean Grille.

Airline Boarding Passes

Airline boarding passes can be printed at the Front Desk on the lobby level.

Airports

Baltimore/ Washington International (BWI)	800-435-9294
Dulles International (IAD)	703-572-2700
Reagan National (DCA)	703-417-8000

Airport Transportation

Super Shuttle	800-258-3826
The Airport Shuttle	800-776-0323

Auto Rental

Hertz	800-654-3131
Enterprise	800-261-7331
Avis	800-331-1212
Budget	800-527-0700

Baggage Service/ Storage

Please call the Front Desk to request assistance with your baggage.

Banquets

Please call the Sales Office at extension 5159 for assistance with your banquet arrangements.

Bell Stand/ Captain

Please call the Front Desk to request assistance with your baggage or transportation.

Business Center

The Front Desk can assist you with copies, faxing and shipping services. Complimentary services up to 20 copies (B&W, 8-1/2"x11") and up to 20 pages incoming fax. Additional copies are \$0.15 cents per side. A \$3.00 flat fee applies to all incoming faxes over 20 pages. Outgoing faxes are \$1.00 per page within the U.S. and \$3.00 per page international.

Catering

Please call the Sales Office at extension 5159 for assistance in planning your next catered event in our private event space.

Check-out

Check-out is 11:00 am. Please call the Front Desk to inquire about availability of late check-out. Fees may apply.

GUEST SERVICES (*continued*)

Cribs/ Rollaways

Please call At Your Service, extension “0”, to request a complimentary crib or rollaway bed.

Dry Cleaning

Articles given to the Front Desk by 8:00 am will be returned to your room by 5:30 pm the same day, Monday – Friday, excluding holidays. Laundry bags and dry-cleaning slips with pricing can be found in your closet. Please call the Front Desk for additional information or to request that your laundry be picked up from your room.

Emergency/ Security

Please refer to the Safety & Security section of this directory for emergency instructions and information on the safekeeping of your valuables.

Fitness Center

The Fitness Center is located on the 6th Floor, next to room 615. Please use your guest room key to access the Fitness Center 24 hours a day.

Gift Shop

Please be sure to visit Pusser’s Company Store, located on the lobby level outside Pusser’s Caribbean Grille, for signature clothing and travel accessories, regional gifts and sundry items.

Golf

Please refer to the Area Attractions section of this directory for a list of nearby courses or call At Your Service at extension “0” to arrange a tee time.

Housekeeping Services

Please call At Your Service at extension “0” if you need anything to make your room more comfortable, including extra bath products, towels, blankets, pillows, etc. Bed boards, rollaways and cribs are also available at no charge.

Ice Machines

Ice machines are located on floors 2-6 behind the guest elevators and on the lobby level near room 122.

Internet Access

High-speed internet access is available at no charge in your guestroom, the lobby and Pusser’s Caribbean Grille.

Enhanced high-speed internet access for faster speeds can be purchased in your guestroom at a daily charge of \$9.95.

GUEST SERVICES

Lost and Found

Please call At Your Service at extension “0” for assistance. Additional information on the safekeeping of your valuables can be found in the Safety & Security section of this directory.

Mail Services

Mail or packages sent to the hotel to your attention will be delivered to your guest room. Overnight shipping supplies are available at the Front Desk. Please call At Your Service at extension “0” to arrange for a pick-up by UPS or FedEx. Charges may apply.

Marina

Schooner Woodwind is located just outside of Pusser’s Caribbean Grille. Excursions depart daily from the dock behind the hotel. Please refer to the Area Attractions section of this directory or call At Your Service at extension “0” for additional information.

Maps

Please visit the Front Desk for maps of the local area.

Marriott Rewards

The Annapolis Waterfront Hotel is a proud member of the Autograph Collection, a unique ensemble of independent hotels with the distinct benefit of Marriott Rewards. Current Marriott Rewards Members receive full benefits for their stay.

Please stop by the Front Desk or visit www.MarriottRewards.com to enroll.

Newspapers

Complimentary copies of USA Today are available at the Front Desk.

Parking

Valet parking only is provided with 24-hour access. A daily charge will be applied to your guestroom bill.

Pharmacy

Please call At Your Service at extension “0” for the locations of nearby pharmacies.

Restaurant

Pusser’s Caribbean Grille features traditional American fare with a Caribbean twist. Whether enjoying the open-air seating on the dock or a table in the nautical inspired dining room, the outstanding harbor views set the tone for a memorable dining experience.

Pusser’s Caribbean Grille is located on the lobby level. Please call extension 5151 for additional information and reservations or visit www.pussersannaplois.com.

Room Service

Please refer to the In-Room dining menu by scanning the QR code located on your Guest Services card in your guestroom key card packet.



GUEST SERVICES

Safe Deposit Boxes

Complimentary safe deposit boxes are available at the Front Desk

Services for Guests with Disabilities

Accessible guest rooms, wheel chairs, smoke detectors for the hearing impaired and TDD/ TTY are available upon request. Please contact the Front Desk for assistance.

Smoking Policy

Smoking in the hotel or in the guestrooms is not allowed. A designated smoking area is provided on the dock on the lobby level. A \$250 recovery fee per incident will be applied to your guestroom bill.

Valet Parking

Please call or text Bell Stand at 443-331-5762 for assistance.

Wake-Up Calls

Please call the Front Desk to schedule a wake-up call

AREA ATTRACTIONS

Discover a city that brilliantly preserves its past while keeping an unwavering eye on the future. Tour the historic Maryland State House and the Government House. Then enjoy a short walk to the waterfront district, home to one of the world's busiest seaports. Visit the estate of Charles Carroll and the Hammond-Harwood House. Don't miss the prestigious U.S. Naval Academy with magnificent attractions such as the tomb of John Paul Jones. Enjoy shopping downtown for unique items from local retailers and find great deals at nearby retail centers including Prime Outlets at Queenstown and Arundel Mills.

Complete your trip with a Chesapeake Bay sailing excursion aboard the Schooner Woodwind, located just behind the hotel.

This list of attractions includes the more popular experiences and a few of our favorites. There's plenty more to do and see. The Front Desk is ready to assist you with maps, brochures, schedules, reservations and anything else that you may need to explore Annapolis and the surrounding area.

Enjoy your stay in Annapolis!

Historical Sites and Attractions

Charles Carroll House

107 Duke of Gloucester Street

410-269-1737; www.charlescarrollhouse.org

Experience a glimpse into the life and times of Charles Carroll – businessman, wine collector, expert gardener and the only Catholic to sign the Declaration of Independence. Having endured social restrictions because of his faith and willing to risk life and fortune for freedom, Carroll's home is one of only fifteen signers' birthplaces that still exists. Tours of the estate and grounds provide a living history lesson featuring 18th-century artifacts, music, hands-on architectural displays and ongoing archaeological projects.

Chase -Lloyd House

22 Maryland Way

410-263-2723; www.chaselloydhouse.com

Construction of this Georgian mansion began in 1769 by lawyer and future signer of the Declaration of

Independence, Samuel Chase. When he ran out of money in 1771, the house was sold to Edward Lloyd IV and today stands as one of the last of its kind to be built in Annapolis. Tour the lower level of the home and its gardens.

AREA ATTRACTIONS

City Dock and the Kunta Kinte – Alex Haley Memorial

For over 300 years, City Dock has been the center of Annapolis' maritime life. Today it is also home to a memorial commemorating the 1767 arrival of Kunte Kinte who was immortalized by author Alex Haley in the book *Roots*.

Government House

110 State Circle

410-974-3531; www.maryland.gov

This Victorian mansion has been the home of Maryland Governors and their families since 1870. Antique furnishings and portraits by Charles Wilson Peale, one of America's foremost artists, showcase the rich heritage that has enhanced Maryland since its humble beginnings in 1634. As you enter through the walnut doors, ornate carvings of Maryland's coat of arms and symbols of industry and agriculture are prominently displayed. Over the past century, Government House has hosted numerous dignitaries including Mark Twain, Queen Elizabeth and the Queen Mother.

Hammond-Harwood House

19 Maryland Avenue

410-263-4683; www.hammondharwoodhouse.org

Tour the colonial American mansion of patriot Matthias Hammond. Built in 1774, the home is considered one of the finest examples of highly intricate five-part Georgian architecture. Its beautifully preserved formal rooms showcase ornately carved moldings, 18th and 19th century furnishings and portraits. For over 145 years the estate was owned by several prominent families, the last being the Harwoods.

Maryland State House

91 State Circle

410-946-5400; www.maryland.gov

The nation's oldest state capital building in continuous use, this historic attraction also served as our first U.S. Capitol. In 1783, the Continental Congress convened in the Old Senate Chamber to accept the resignation of George Washington as Commander in Chief of the Continental Army. The State House roof, completed in 1788, is held together by wooden pegs and it's the largest wooden dome in the country. A small glass case near the front entrance displays tiny moon rocks and a miniature Maryland flag that accompanied the first lunar astronauts in 1969.

AREA ATTRACTIONS

St. John's College

60 College Avenue

410-263-2371; www.sjc.edu

Chartered in 1784, four of St. John's founders signed the Declaration of Independence and early alumni

include Francis Scott Key and George Washington's step-grandson and two nephews.

McDowell Hall, completed in 1789, is the third oldest academic building in continuous use in the U.S.

United States Naval Academy

25 King George Street

410-263-8687; www.usna.edu

Founded in 1845, the U.S. Naval Academy is affectionately known as "The Yard". The 238-acre campus is

home to Bancroft Hall, the country's largest dormitory, and King Hall, one of the world's largest dining

rooms – serving 12,000 meals a day. The copper-domed Cathedral of the Navy boasts stunning Tiffany stained-glass windows and holds services each Sunday for the Brigade of Midshipmen, the student body and their guests. Other attractions include the 21-ton black marble sarcophagus of John Paul Jones, the Athletic Hall of Fame and a bronze statue of Bill the goat – the original Navy mascot.

William Paca House and Gardens

186 Prince George Street

410-990-4543; www.annapolis.org

One of Annapolis' most treasured landmarks, this five-part Georgian mansion has been painstakingly

refurbished to its original 18th century grandeur. Built between 1763 and 1765, it was once the home of

wealthy planter William Paca who was only 35 at the time he signed the Declaration of Independence. The estate's two-acre garden features five terraces, a fish shaped pond and wilderness garden. Listed on the National Register of Historic Places, the home's décor reflects privileged existence during the colonial era with opulent antique furnishings, silver and artwork.

AREA ATTRACTIONS

Museums

Annapolis Maritime Museum

723 2nd Street

410-295-0104; www.amaritime.org

Housed in the last oyster packing plant in Annapolis, this museum provides a unique look into the ecology of the Chesapeake Bay, maritime history in Annapolis and the oyster's role in shaping this city's history and culture.

Banneker-Douglass Museum

84 Franklin Street

410-216-6180; www.bdmuseum.maryland.gov

Named for Benjamin Banneker and Frederick Douglass, two famous Marylanders, this state museum chronicles African-American history and culture from 1633 through the present in its permanent and visiting collections of artifacts, literature, film, and fine arts.

Chesapeake Bay Maritime Museum

213 North Talbot Street, St.

Michael's 410-745-2916;

www.cbmm.org

Recounting the history of Maryland's eastern waterfront, this cultural icon boasts one of the largest collections of seafaring vessels on Chesapeake Bay. Interactive exhibitions, a working boat yard and artwork offer a captivating perspective on traditions such as boating, fishing and navigation.

Shopping

Downtown Annapolis

www.downtownannapolis.com

Stroll downtown's brick lined streets while window shopping for antiques, boutique apparel, art, jewelry and on-of-a-kind finds for your home and garden.

Annapolis Towne Center

1906 Towne Center Boulevard

410-573-9050;

www.visitatc.com

This open-air shopping center features over 50 retailers and restaurants.

AREA ATTRACTIONS

Arundel Mills

7000 Arundel Mills Circle, Hanover

410-540-5100; www.simon.com/mall/arundel-mills.com

Find the latest trends and styles at over 200 brand name outlets, including, Coach, J. Crew and Saks Fifth

Avenue OFF 5th. This popular retail center is also home to Bass Pro Shop and Outdoor World and a 24- screen movie theater.

Queenstown Premium Outlets

441 Outlet Center Drive, Queenstown

410-827-8699; www.premiumoutlets.com

Take advantage of great bargains at more than 65 retailers such as Kate Spade, Brooks Brothers, Michael

Kors and Polo Ralph Lauren.

Pusser's Company Store

Lobby Level of Hotel, next to Pusser's

Caribbean Grille 410-626-0006

Pusser's Company Store is a shopper's dream. It showcases tropical and nautical travel clothing and

accessories, regional gifts and sundry items.

Westfield Annapolis

2002 Annapolis Mall

410-266-5432; www.westfield.com/annapolis

Lord & Taylor and Nordstrom are just two of the more than 250 retail stores, specialty shops and

restaurants you will find at this popular retail attractions.

Tours

Advanced reservations are required for most tours.

Annapolis Food Tours

26 West Street (Visitors Center)

202-683-8847; www.annapolisfoodtours.com

Historic Annapolis food tour provides three hours of history, culture and architecture combined with

small plate tastings at a variety of local restaurants. Available Friday – Sunday.

AREA ATTRACTIONS

Ballpark Tours

333 West Camden Street,
Baltimore 410-547-6234;

www.orioles.com

Hailed as the stadium that took professional baseball into the 21st century, Oriole Park at Camden Yards

is the centerpiece of downtown Baltimore. Eclectic architecture is traditional yet unique, incorporating modern fan conveniences into a classic ball game atmosphere with a retro red brick exterior and natural glass. The center field was once the site of a café owned by Babe Ruth's father, where the young Bambino actually lived for a while.

Discover Annapolis Tours/ Minibus Tours

26 West Street (Visitors Center)

410-626-6000; www.townetransport.com

Experience more than three centuries of American History with visits to famous sites such as the City

Dock and St. John's College. See the homes of three of the men who signed the Declaration of Independence as well as several elegant and beautiful Georgian-style mansions.

Schooner Woodwind

80 Compromise Street, behind the hotel at the
dock 410-263-7837;

www.schoonerwoodwind.com

Enjoy nautical breezes and incredible skyline vistas aboard a 74-foot classic wooden yacht. Relax in

luxury as the Woodwind takes you past Annapolis' historic waterfront, under Bay Bridge, by the Severn

River and Spa Creek. Each trip is unique, whether enjoying the beauty of a Chesapeake sunset or the excitement of a sailing race. Private charters are also available upon request.

Watermark Journey

1 Dock Street

410-268-7601; www.watermarkjourney.com

Enjoy an Annapolis walking tour or cruise with Watermark. Annapolis Harbor cruises area available daily

early spring through early fall. Longer cruises to St. Michael or to see the Chesapeake Bay lighthouses are also available. All cruises depart from City Dock.



AREA ATTRACTIONS

Boat, Kayak and Paddleboard Rentals and Lessons

Advance reservations are required for most rentals and lessons.

Annapolis canoe & Kayak

311 3rd Street

410-263-2303; www.annapoliscanoeandkayak.com

Kayak, canoe and stand-up paddle board sales and rentals.

Capital SUP

808 Boucher Avenue

410-919-9402; www.capitalsup.com

Stand-up paddleboard rentals, lessons, fitness classes and guided tours.

South River Boat Rentals

2802 Solomons Islands Road, Edgewater

410-956-9729; www.southriverboatrentals.com

Power boat and sailboat rentals and luxury yacht charters.

Sailing Schools

Advance reservations are required for most rentals and lessons.

Annapolis Sailing School

7001 Bembe Beach Road

410-267-7205; www.annapolissailing.com

Beginners, certification and cruising courses. Sailboat rentals are also available.

Annapolis School of Seamanship

601 6th Street

410-263-8848; www.annapolisschoolofseamanship.com

Hands-on classes for basic boating, navigation, safety, weather, cruising and captain's licensing.

J World Performance Sailing School

213 Eastern Avenue

410-280-2040; www.jworldannapolis.com

Sailing fundamentals, performance sailing, racing, big boat racing, cruising and certification courses.

AREA ATTRACTIONS

Parks and Outdoor Adventure

Quiet Waters Park

600 Quiet Waters Park Road

410-222-1777; www.aacounty.org/recparks/parks/quietwaters

Located between the South River and Harness Creek, this 340-acre park offers paddle and pedal boat

rentals, dog park, fishing, playground, picnic areas and 6 miles of paved biking, walking and jogging trails. Visitor's center includes formal gardens and art gallery. Closed on

Tuesdays.

Sandy Point State Park

1100 E. College Parkway

410-974-2149; www.maryland.gov

Known for breathtaking views of the Chesapeake Bay, this 786-acre state park has beach access, along

with fishing, crabbing, picnic facilities, nature center, hiking and bird watching. The park is open year- round.

Terrapin Adventures

8600 Foundry Street, Savage

301-725-1313; www.terrapinadventures.com

Outdoor adventures including zip lining, rope courses for all ages, climbing tower, giant swing and free

fall tour. Bike, kayak, geocaching, backpacking, caving and river tubing tours are also available. Advance reservations are required.



AREA ATTRACTIONS

Casinos

Maryland Live

7002 Arundel Mills Circle, Hanover

443-445-2500; www.marylandlivecasino.com

Horseshoe Baltimore

1525 Russell Street, Baltimore

844-777-SHOE; www.caesars.com/horseshoe-baltimore

Golf Courses

Atlantic Golf Queenstown Harbor

310 Links Lane, Queenstown 800-827-5257; www.qhgolf.com

Atlantic Golf South River

3451 Solomons Island Road, Edgewater 410-798-5865; www.golfclubsr.com

Renditions Golf Course

1380 West Central Avenue, Davidsonville 410-798-9798; www.renditionsgolf.com



SAFETY & SECURITY

In case of emergency, please dial 911 from your telephone.

For non-emergency assistance, please call the Front Desk for immediate assistance.

Your safety is our first concern. We ask that you please take a moment to review the emergency information provided below.

Emergency Procedures

The most important part of our safety program is making sure that you know what to do in the event of an emergency. Stairs are located at both ends of the hallway on each floor. “Pull Station” alarms are also located on each floor. In the event of an emergency, please pull the alarm nearest to the problem.

We recommend that you take a few precautionary steps when you check into any hotel:

- Locate emergency exits.
- Locate the nearest fire extinguisher and fire alarm.

Fire Safety Procedures

Our hotel is equipped with a modern, efficient fire emergency system which includes a sprinkler system and smoke detectors in guest rooms and hallways. We want to make sure you are prepared to exit the hotel safely if any of our detection systems sound a warning; so we ask that you please familiarize yourself with the following procedures.

Exiting the Hotel

- Take your key.
- Test your door for heat or smoke before opening it.
- If the hallway is clear, exit by the nearest stairwell.
- Do not use elevators.

If Your Door Feels Warm or Is Impassable

- Place wet towels at the base of the door.
- Dial “0” on your telephone and provide your name and room number.
- Turn off your air conditioner or heater to keep smoke from entering the room.
- Get down on the floor to avoid inhaling smoke.

SAFETY & SECURITY

Security & Traveler Safety Tips

We want to do all we can to help you enjoy a memorable and safe stay at our hotel. Here are a few tips for your safety and security when you are traveling.

Guest Room Safety

- Lock your door securely using all locking devices when you are in your room and always use the viewport to identify visitors.
- Before opening your door, ask for identification. If you're uncertain about anyone who comes to your door, call the Front Desk for assistance.
- Place your valuables – especially jewelry and large amounts of cash – in the hotel's safe deposit boxes, available at the Front Desk.
- Check to make sure any windows or connecting room doors are locked.

Outside the Hotel

- Be observant and look around carefully before entering parking lots.
- If you are traveling in a vehicle, don't leave any valuables within view.
- If you see or hear suspicious activity around the hotel, please notify a hotel staff member immediately.

Our security staff is available to assist you 24 hours a day. Please call the Front Desk for immediate assistance.

Maryland Law Article 15-103

Liability for Guest's Valuables

- 1) A hotel is not liable for the loss, by robbery or otherwise, of a valuable belonging to a guest if:
 - a) The hotel provides a safe or other secure depository for keeping of valuables of guests;
 - b) The guest does not deposit the valuable with the hotel for safe keeping;
 - c) The loss does not result from the collusion or negligence of the hotel or its agent
- 2) A hotel is not liable for more than \$300 for the loss of valuables that a guest deposits with the hotel for safekeeping unless, at the time of deposit, the guest shows the valuables to an agent of the hotel and declares a greater value to the agent.
 - a) A hotel need not accept for safekeeping valuables with a declared value or more than \$1000.
- 3) A hotel is not liable for more than \$1000 for the loss or damage to valuables belonging to the guest, whether or not the valuables offered to or accepted by the hotel for safekeeping.